

82368

PATENT APPLICATION



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Patent Application of:  
Anthony J. Dezonno, et al.

Serial No.: 09/941,046

Filed: August 28, 2001

For: AGENT DESKTOP MANAGEMENT  
SYSTEM WITH AGENT TRAINING

Attorney Docket No.: 6065/82368

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) Art Unit: 3623

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) Examiner: Graysay, Tamara L..

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3-7-06 Byron D. Dwyer  
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AMENDMENT

Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-0001

In response to the Office Action of November 7, 2005, please amend the above-identified application as follows: